

Istituto **Professionale** di **Stato** **Servizi** per l'**Enogastronomia** e l'**Ospitalità Alberghiera**

CON CONVITTO ANNESSO

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Programma di Lingua e Civiltà Inglese

Classe 4 G

Anno scolastico 2023/2024

MODULO 4

Unit 1: The meal service sequence Customer care

1: reservations Customer care 2: guest arrival Customer care 3: orders Waiter explains ingredients and preparation Customer care 4: complaints Customer care 5: the bill

Unit 2: The wine service

The Wine service

How to choose the right wine glass

Decanting wine

The wine list

Wine service: step -by - step procedure

Unit 3: Bar trends

Bar trends

Mixology

So Flair

Introducing spirits Spirits knowledge

Let's mix

GRAMMAR REVISI

MODULO 5

Unit 1 : Italian style and cross cultural food Enogastronomy

Italian food heritage and quality certification

Slow Food Presidia

Unit 2:

Italian gastronomy tour north-centre

Piedmont - Emilia Romagna - Lazio

Unit 3: Italian gastronomy tour the south

Apulia

Sicily

SPECIAL EVENTS CATERING

Catering for special events

Banquets and buffets

Coffee break Business lunch

Cocktail party

Gala dinner

GRAMMAR REVISION